

**From:** JONES, Helen M [HelenM.Jones@cheshirewestandchester.gov.uk]  
**Sent:** Monday, May 20, 2013 16:24  
**To:** 'tom1@DrRheology.com'  
**Subject:** Contact

Hi Tom

Hope you are well.

I wanted to let you know that I have been out to see Aurora today as she showed Avril some marks on her arm yesterday which she had made by scratching her arms with a screwdriver. Avril has responded appropriately by not over reacting. Aurora was kept in by her mother yesterday as a consequence to some of her behaviours and it seems this was done in response to those consequences being placed.

She has already told Avril that she intends to show you the marks and therefore I am asking that you do not over react to them and reassure Aurora that even though it is a concern that she feels unhappy at times she needs to find a better way of expressing herself as it is not appropriate for her to hurt herself in this way and these actions will not make anything change.

We continue to offer Aurora support and I went out to speak to her today, even though she wouldn't respond to me I spoke to her in her bedroom and made it clear that her actions were unacceptable however we are concerned about her being unhappy, however until she discusses her feelings we are not in a position to support her. I continue to be concerned that she feels a loyalty to you and consequently will not trust 'professionals' and therefore allow them to understand or help her.

Regards

Helen

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