Complaints Department	Children's Social Services	Alan Rawlinson	Tom Dobbie
Cheshire West and Chester		CAFCASS	Father
County Council			
Headquarters			6 Coventry Avenue
			Great Sutton
Chester	Ellesmere Port		Ellesmere Port
Cheshire	Cheshire		Cheshire
			CH66 2GL

From,
Debra Dean-Chadwick
17 Crescent Road
Ellesmere Port
CH65 4DY
29th November 2012.

Child Welfare Concerns.

DOCUMENT SUBMITTED AS A COMPLAINT TO CHESHIRE WEST AND TO CAFCASS BY A VERY EXPERIENCED CHILD WELFARE EXPERT WHO HAPPENED TO BE ACTING AS A CHILDMINDER AT THE TIME. No replies.

Child Welfare Concerns.

Dear All,

On Thursday night the 15th November I was looking after 3 children – Aurora Dobbie 11yrs, Orion Dobbie 6yrs and my own son Zack 7yrs – at the address of 6 Coventry Avenue where Aurora and Orion live. Aurora, Orion and Zack all see each other as step brothers and sister. They have a common older step brother Graham - my son and Tom Dobbie's son.

I received a phone call from a person I have never met and who should not have had my personal phone number. She immediately started ordering me about what to do with the children in my care. The person was bossy, abrupt and rude.

When I slowed her down, she then declared she was Andrea Blears and I had to do what she was saying. It took a little while to get her to speak in a more appropriate tone.

She then demanded that I drove to the children's mum's house and waited there in the car with the children. I told her this was not a reasonable way to treat the children. The journey is less than one minute and saved the children sitting outside a house in the dark. I asked if she could call again when it was time for the children to go to their mum's and she agreed.

I knew that Aurora would refuse to go if Andrea came to collect Aurora from her dad's house, or if Aurora knew Andrea was waiting at mum's house. I simply told Aurora that dad was delayed and she needed to stay at mum's house that night. She started trying to contact dad by phone, very anxious to know what was happening. Dad did not answer which made her worse.

When it was time to go, the children were ok, until we arrived at the other house and Aurora saw Andrea Blears getting out of a car parked at the front of the house. Aurora went into hysterics.

I left the children in the car and was approached abruptly by Andrea Blears. I asked her if it wouldn't have been better if she had kept out of the way until the children were inside. She replied 'I am Andrea Blears and I do not need to hide. I am in charge here'. At this point Aurora panicked and ran from the car crying into the house away from Andrea. My own son Zack was in the car and was very upset because the other children were upset and did not know what was going on.

I am extremely concerned about possible ongoing distress to the children from the very poor way of working with children that the social worker Andrea Blears has displayed.

Yours sincerely,

Debra Dean Chadwick.